



機構 △ 會員 AGENCY MEMBER



2024 JANUARY

# Mission

Founded to manifest the love of God through serving people in need, Christian Family Service Centre strives to support and enhance family functioning, and foster an environment in which growth and change can take place. We believe in social justice, respect for human dignity, and endeavour to contribute to the building of a humane and caring society in Hong Kong.

# Vision

Christian Family Service Centre strives to become a value-driven, passionate and integrated organisation which will be recognised for its excellent performance in Customer Service, Quality Care, Innovation, Solutions to Customers' Problems, Strengthening Families, Making Positive Changes and Building Community Capacity.

# Values

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To manifest the love of God, Christian Family Service Centre holds the following corporate values: care, respect, fairness, justice, commitment to people, enabling people to help themselves and searching for excellence in service. In developing services, we hold the following principles: Family First; Professional Service; Excellent Management; and Innovation.



# About Christian Family Service Centre

### **Christian Family Service Centre (CFSC)**

was established in 1954. Over the years, the Agency's work gradually extended and it has now developed into a multi-service agency, providing services throughout the territory. CFSC has 10 core services with 2 categories, (i) "People-centred Service" includes Children and Family Services, Youth and Education Services, Elderly Care Services, Services for People with Disabilities, Mental Health Services; (ii) "Community-oriented Service" includes Active Ageing Services, Opportunities and Inclusion for People with Disabilities, Primary Health Care Services, Environmental Protection and Green Living.

# Children and Family Services •



"Happy children, a caring family, be self-reliant" is the ultimate goal we have been striving for. We care about children's development, helping

families maintain harmonious relationships and supporting families affected by domestic violence. We work closely with all walks of life to promote family harmony while caring for the community around us.

- Assisting personal growth, improving marital relationships, and enhancing communication among family members to strengthen family functioning.
- Protecting and supporting children and families affected by domestic violence, assisting individuals and families in adverse environments to overcome difficulties.
- Promoting the core values of "Love Your Family" and fostering family harmony.









# Youth and Education Services •



With our comprehensive services, we strive to help young people realise their dreams and encourage a sense of independence, self-reliance

and self-respect. We engage in cross-sector collaborations to explore new opportunities and inspire them to cherish their lives and involve themselves in the community.

- Creating continuous experiences and practical activities for young people to explore and unleash their unique talents and potential.
- Providing comprehensive and diverse services, inviting cross-sectoral collaborations to create development opportunities for young people. We encourage them to embrace life, care for others, and actively participate in the community.
- Through quality early childhood education, we create a joyful learning environment for children and support parents in nurturing their holistic growth and development.





# **Community Development Services** •



We are committed to focusing on the needs of vulnerable groups and improving the lives of underprivileged families with our community services. We also

encourage them to connect with the community and establish mutual support and care in society.

- Through diverse community services, we aim to establish a network of neighbourhoods with mutual support for underprivileged families and enhance their community engagement.
- We aim to nurture residents' sense of belonging towards their communities, encourage them to participate in community issues and solve local problems together to improve the quality of living.
- We actively explore resources and develop new service initiatives to comprehensively support the needs of underprivileged families and fill the service gaps.



# Services for People with Disabilities



Our interdisciplinary team upholds the core values of "caring" and continues to provide holistic human-centred support and care services for

people with disabilities, including intellectual and physical disabilities, and their carers. We are committed to actively responding to the diverse rehabilitation needs of our service users and supporting their carers through interdisciplinary and district-based collaborations.

- Supporting persons with disabilities enjoy a life of dignity and autonomy, and enhancing their quality of life.
- We strive to build a caring community, create an inclusive society, and work towards strengthening the carer support networks.
- We collaborate with community members and organisations to build a support network. We proactively care for the needs of persons with intellectual disabilities and their carers, promoting a culture of care and support.









Opportunities and Inclusion for People with Disabilities







Opportunities and Inclusion for People with Disabilities adopt various means of vocational training, employment support, and personal development

programmes to equip and support people with disabilities for open employment and social participation. By showcasing their strengths and capabilities, we promote interaction and aim to build an inclusive community.

- We advocate that regardless of abilities, everyone can contribute to society, promote equality and respect in all aspects of life, and work towards building an inclusive community.
- We provide various types of vocational training and employment support for persons with disabilities to open up new employment opportunities.
- We recognise the individual abilities of persons with disabilities and encourage their active engagement, developing an inclusive community.





# **Mental Health Services**



Our Mental Health Services continue to adopt a "strengthsbased" approach and provide various pioneering and professional services for people

of different age groups in the community, focusing on building a mental health-friendly society in collaboration with our community stakeholders. A range of innovative pilot programmes is also being delivered to promote the physical and mental well-being of members of the public and empower them to live fulfilling and meaningful lives.

- We leverage individual strengths, harness the power of families, and utilise community resources to support individuals experiencing emotional distress in their recovery journey.
- We collaborate with cross-professional sectors to assist patients in building a positive and healthy living.
- We promote mental health education in the community to improve public awareness and build a mental health-friendly society.
- We encourage schools to establish a caring campus culture that promotes mutual support, helping students cultivate positive thinking in life.







# Elderly Care Services 📀

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We continue to fulfill the physical and mental needs of the elderly and their carers in an all-round way with highquality services, thereby

reconnecting them with the community, while empowering families and communities to meet the challenges of an ageing population.

- We provide high-quality and professional care for the elderly with mild to severe physical disabilities. In addition, we offer support services for caregivers to ensure their well-being and provide them with the necessary assistance.
- We provide a range of services for the elderly, including home and community care, day care centers, and residential care. These services encompass daily care, professional nursing, counseling, and social recreational activities, allowing the elderly to live with dignity and autonomy in the community.
- We provide appropriate training and support to help the elderly with dementia and their caregivers while promoting the idea of building a dementiafriendly community.









# Active Ageing Services •



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Life after 50 is not a destination, but the second journey of life. We set out to explore life's endless possibilities with people in

their 50s and work with different parts of the community to build a flourishing life in the Third Age.

- We aim to create a flourishing life for individuals aged 50 and above, providing them with opportunities to contribute their skills and expertise.
- We are dedicated to promoting digital inclusion for the elderly and equipping them with ICT skills in order to enhance their social connections and quality of life.
- We aim to further enhance collaboration between medical and social sectors, to improve the physical and mental well-being of the elderly.
- Promoting the spirit of care and respect for elder persons, and contributing to the building of an age-friendly community.



Primary Health Care Services of

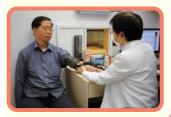


By advocating healthy lifestyles, we encourage everyone to be the master of their own health, as well as bring the community

together to promote whole-person wellness and build a healthier Hong Kong.

#### **Our Services:**

- We provide one-stop multi-disciplinary primary care services to give the public access to convenient and quality medical care in disease prevention, treatment and disease management.
- We encourage citizens to adopt healthy lifestyles and manage their health.
- We collaborate with different stakeholders to jointly build a healthy city.



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# Environmental Protection and Green Living







Natural resources and the ecological environment must be protected to save our precious Earth. We encourage the public to

reduce pollution and waste, while working closely with different social groups and sectors to build a sustainable future.

- We provide recycling and waste reduction services to the community, aiming to reduce municipal solid waste.
- We strive to promote environmental education in a more practical manner, raising public awareness and encouraging behavioural changes in our daily lives.
- We are committed to making Hong Kong a more liveable city through developing urban agriculture and horticultural therapy programmes within our communities.



# **Service Centres**

## **Children and Family Services**

- Family Energizer (Integrated Family Service)
- Serene Court Refuge Centre for Women
- Clinical Psychological Service

### Youth and Education Services

- School Social Work Unit
- Jockey Club Tsui Ping Youth Leap
- Jockey Club Shun Tin Youth Leap
- Cherish House
- · YOU CAN potential exploration unit
- Cheerland Kindergarten / Cheerland Child Care Centre
- Tak Tin Kindergarten / Tak Tin Day Nursery
- Yeoh Choy Wai Haan Memorial Kindergarten
- Integrated Education
- Jackie Chan Whole Person Development Centre
- School Projects

### **Elderly Care Services**

- Yang Chen House
- Yam Pak Charitable Foundation King Lam Home for the Elderly
- Kwun Tong Day Care Centre for the Elderly
- True Light Villa Day Care Centre for the Elderly
- Choi Ying Day Care Centre for the Elderly
- Wang Tau Hom Day Care Centre for the Elderly
- Tsui Lam Day Care Centre for the Elderly
- Kwun Tong Integrated Home Care Services
- Lam Tin Integrated Home Care Services
- Wong Tai Sin Integrated Home Care Services
- Kwun Tong Enhanced Home and Community Care Services
- Wong Tai Sin Enhanced Home and Community Care Services
- Lively Elderly Day Training Centre
- Mind Delight Memory & Cognitive Training Centre (Kwun Tong / HK Island)
- Dementia Friendly Community in Ngau Tau Kok District
- "Life-oriented Cognitive Training" Project
- D & O Service CAPD & Osteoporosis Care
- Comfy Foot Quality Footcare Service
- Pilot Scheme on Community Care Service Voucher for the Elderly

- Kwun Tong Home Care and Support Services for Elderly Persons with Mild Impairment
- Wong Tai Sin Home Care and Support Services for Elderly Persons with Mild Impairment
- Emergency Carer Support Service
- Jockey Club EngAGED Elderly Project

### Services for People with Disabilities

- Community Rehabilitation Day Centre
- Cheerful Place District Support Centre (Kwun Tong East)
- Everjoy Home Care Service for Persons with Severe Disabilities
- Shing Shun Small Group Home
- Shing Him Small Group Home
- Shing Oi Small Group Home
- Shing Mong Supported Hostel
- Dick Chi Day Activity Centre cum Hostel
- Sheung Chun House
- Sheung Seen House
- Sheung Mei House
- Sheung Yan House
- Hoi Nga House
- Hoi Chung House
- Carer Network & Service Development
- Pilot Scheme on Professional Outreaching Team for Private Residential Care Homes for Persons with Disabilities (Hong Kong and Kowloon Regions)

### **Mental Health Services**

- Tsui Lam Half-way House
- On Yue Hostel and On Yee Hostel
- Wellness Zone Integrated Community Centre for Mental Wellness
- Store of Happiness The Mobile Van for Publicity Service On Mental Wellness
- Centre for Adolescent Mental Health Prevention
  and Intervention
- ACT with your HeART Anxiety Relief Project for Students
- · Happiness in Family and Community
- ACTivate Your Life Support Project For Carers
  of SEN Students
- Jockey Club JoyAge (Tseung Kwan O)

• Jockey Club "Get, Set, Go" for a Healthier Life

### **Active Ageing Services**

- True Light Villa District Elderly Community Centre
- Shun On District Elderly Community Centre
- Jockey Club JoyAge (Kwun Tong)
- Jockey Club Special Project to Support Vulnerable Groups under COVID-19 Pandemic
- Jockey Club Confront Pain with Ease Project
- Jockey Club Digital Tablet and Online Support Programme for Homebound Elderly

### **Primary Health Care Services**

- Medical Clinic
- Integrated Family Medical and Health Centre
- Health Centre
- Chinese Medical Clinic
- Healthy Chinese Medical Centre
- Chinese Medicine Clinic cum Training and Research Centre (Kwun Tong District)
- Kwun Tong Dental Clinic
- Tokwawan Dental Clinic
- Outreach Dental Care Programme for the Elderly
- "Healthy Teeth Collaboration" Project on Dental Services for Persons with Intellectual Disability
- Physiotherapy Service
- Dietetic Service
- Podiatry Service
- Clinical Psychological Service
- Nurse Care Service
- Visiting Medical Practitioner Service for Residential Care Homes
- Jockey Club Cancer Survivorship Care Project -Kwun Tong Centre
- Diamond Hill Family Pharmacy
- InnovAGE Team
- Jockey Club Golden Age Journey Project -Hong Kong Auxiliary Professional Scheme
- · Jockey Club 50+ Startup Incubator Project

#### Opportunities & Inclusion for People with Disabilities

 Tsui Lam Integrated Vocational Rehabilitation Service

- Tsui Ngai Co-production Centre
- Tsui Fung Co-production Centre
- Tsui Yip Co-production Centre
- Supported Employment Service
- Home Café
- Sunnyway On-the-job Training Programme for Young People with Disabilities
- A-Soulroom

# Environmental Protection and Green Living

- Serene Oasis Horticultural Therapy Garden
- Urban Oasis
- Sha Tin Community Green Station
- Kwun Tong Community Green Station
- Sai Kung Community Green Station
- GREEN@YUE MAN SQUARE (Recycling Store)
- GREEN@WALLED CITY (Recycling Store)
- GREEN@HUNG HOM (Recycling Store)
- GREEN@TO KWA WAN (Recycling Store)
- HK Jockey Club "Look For Green" Mobile Recycling Programme
- Green Project Team

#### Community Development Services

- Lei Yue Mun Neighbourhood Level Community Development Project
- Tsui Ping Community Centre
- Tin Shui Wai Community Service Centre
- Locality Development Team
- Neighbourhood Mutual Help Project for New Arrivals
- Social Service Team in Buildings Department
- Jockey Club New Estate Support Programme (Sham Shui Po)
- Support Service for Enhancing Mutual Help Among Residents Living in Sub-divided Units in Kwun Tong
- "CRISSCROSS" Social Housing Project



### **Christian Family Service Centre**

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### Support Us

Thank you to the generous donations from corporations and the public that have supported us in ceaselessly expanding and improving our services. Your continued support and recognition will allow us to help more people in need. You can support us through donations, participation in corporate collaboration programmes, fundraising events, or volunteering. We look forward to your participation.

Contact us:

#### **Communications and Partnership Engagement**

🚫 Tel: 2950 5849

🙆 Email: cpe@cfsc.org.hk

### Leasing Service

🔇 Tel: 2950 5839

- 🕞 Fax: 3188 0949
- Email: booking@cfsc.org.hk







Our headquarters building in Kwun Tong is conveniently located and has comprehensive transportation connections. We offer a variety of venues and facilities, including an auditorium, lecture halls, and multi-function rooms. It is ideal for holding ceremonies, seminars, workshops, and performances.

### **One-stop Catering Services**

Adjoined to the auditorium, our spacious and open lobby is on the 1/F of our headquarters building. Depending on your needs, it can be combined with the auditorium or rented separately. With our comprehensive catering services, it is an ideal venue for hosting cocktail receptions and exhibitions.

