

CFSC in Numbers

131

service units and projects,
providing multi-service
throughout the territory



Total number of beneficiaries over

1,600,000

people during the year

2,564

employees providing quality services



Liaising with various stakeholders to organise volunteering services benefiting

149,115 people



10

awards / recognitions received during the year

95.5%

satisfactory rate of service unit performance*



*Based on the result of 2022-2023 Customer Service KPI survey, "Satisfaction" included mostly satisfied / fully satisfied.